2975 Laurel Street #20
San Diego, California 92104

July 14, 1986

Joe Mayer, Secretary
Center For Social Services
P. O. Box 1124
San Diego, California 92112

Dear Joe,

Thanks for your written response to my questions. The reminders, though unnecessary, do not bother me when sent on time. However, a reminder two weeks after I've sent a check makes me wonder if you've actually received the money or whether it's been appropriately handled.

Late reminders also give the impression to someone like me (whose only contact with the Center is as a donor) that communication and organization at the Center need some improvement. I know the difficulties of running a volunteer organization, but I am disturbed by your comment that you often "don't find out about checks until two to three weeks after they were sent in." In that case, a reminder has no meaning and is as irritating as receiving a bill for something that has already been paid.

I suggest sending acknowledgement/thank-you notes to pledgers soon after each pledge is received. A business-reply envelope could be sent at that time for the next month's pledge". Reminders could be restricted to use only when a pledge is more than two weeks overdue.

Joe, these are friendly suggestions that I hope will be of some help. Please know that I am grateful for the many volunteer hours put in by you and others at the Lesbian/Gay Men's Community Center.

Yours in struggle,

Jess Jessop

Jess Jessop
Founding Director
Center For Social Services